



## Service Name

Business Lines & Calls

## Description

Take advantage of our outstanding customer service and telecoms experience by using our line rental services. We will help you achieve your goals and explain exactly what services and features you need. Also, compared to BT, you'll save up to 40% on your line rental charges.

## Features & Benefits

With Flip Connect line rental you save 40% compared to BT for business line rental and you can consolidate your calls and line rental service in one bill. You will keep your existing phone number and do not need to make any changes to your telecoms equipment.

We buy line services on a wholesale basis from BT Openreach and have the same level of access to systems and support from BT Openreach as BT Retail. By understanding your needs and exceeding your expectations we aim to provide better customer service than BT Retail. Because we have direct access to BT Openreach's systems we can allocate numbers, book installations, conduct site surveys and divert calls at the touch of a button giving you all the control and flexibility you need.

### Analogue Lines

We provide a full range of maintenance care options, matching those provided by BT Retail. Any faults are investigated and resolved on our behalf by BT Openreach.

- Fully managed installation process from start to finish
- Ability to offer simultaneous provides in order to make your new DSL go live as soon as possible
- Competitive pricing with low line rental costs

### ISDN Lines

Our Integrated Services Digital Network (ISDN) uses digital technology that transfers voice, data, internet applications and video conferencing, without any need for a modem.

- High speed - LAN to LAN and LAN to host connectivity
- Resilient solution - for providing backup to other access technologies
- You can keep your existing number - subject to porting agreement

## Testimonial



“ We saved over 30% on our BT bill and got much better service and support to boot.

Terry Smith . Director . Fredericks Ltd

