



## Service Name

Business Connectivity

## Description

No modern day business can survive without access to the internet. As such Flip Connect has a wide variety of solutions in order to satisfy any of the demands of the modern office.

## Features & Benefits

Flip Connect can offer a wide range of connectivity solutions that can be tailored to any company to meet the specific needs that they have. If you are looking to implement our Flip Hosted system then we would strongly recommend using our business grade voice line. With this product we can guarantee quality end-to-end. We are able to offer this as the partner that we use for this has a direct connection with our system meaning that the calls you make never have to go through the public internet.

### iStream Voice DSL

VoiceStream is a broadband service specifically designed for use with IP Telephony services. ISP networks have traditionally been unpredictable at being able to deliver "assured" connectivity for the operation of voice services. Peak time congestion, quality control and external internet traffic are all elements that have played a contributing factor to the lack of guaranteed connectivity specifically designed to carry IP Telephony technology, that was, up until now.

- Guaranteed voice quality w/ SLA
- Enhanced Care as standard
- Disallows external internet traffic
- Direct peering w/ IP Telephony operators in the UK, ensuring traffic is only routed privately rather than over public internet.

### Business DSL

Flip Connect provides one of the most comprehensive broadband solutions available in today's market place and is recognised as one of the industry leader.

We have established a flexible, resilient infrastructure delivering world class connectivity and providing our customers with a comprehensive, affordable and high quality of service.

Flip Connect offers a wide variety of ADSL, ADSL 2+ and Fibre based FTTC Broadband products to suit any customers needs.

### Leased Lines

Flip's Managed Internet Access is a flexible and cost-effective solution for customers who can choose from a range of options, from 2MB to 1GB. Our Managed Internet Access solution incorporates IP addressing, a Cisco router and 24/7 support backed by a comprehensive SLA (service level agreement). You can also enhance the service with security and resilience options for hardware and connectivity.

- The best choice for any business that needs a fast and reliable connection
- Very high speed connection with guaranteed upload and download speeds
- Superior fix times mean that when problems are resolved extremely quick

### Home Workers

In our modern world of "always-on" Internet and network connectivity, many employees spend time working from home but find residential broadband connections can often be frustratingly slow due to high contention ratios and networks or system administrators have the added task of dealing with a multitude of different network suppliers and a wide range of IP addressing issues as well as various different DSL services where QoS or CoS may or may not be profiled, configured and charged.

## Testimonial



“ Flip were recommended to us. There was very good advice at the planning stage, which saved us a significant amount of money.

Robert Lee . Managing Director . Marketing Kinetics Ltd

